



# Health Scrutiny Panel

## 25 September 2014

**Time** 2.00 pm      **Public Meeting?** YES      **Type of meeting** Scrutiny  
**Venue** Committee Room 3 - Civic Centre, St Peter's Square, Wolverhampton WV1 1SH

### Membership

**Chair** Cllr Claire Darke (Lab)  
**Vice-chair** Cllr Zahid Shah (Con)

#### Labour

Cllr Milkinderpal Jaspal  
Cllr Bert Turner  
Cllr Greg Brackenridge  
Cllr Jasbir Jaspal  
Cllr Peter O'Neill  
Cllr Daniel Warren

#### Conservative

Cllr Paul Singh

#### Liberal Democrat

Quorum for this meeting is two Councillors.

### Information for the Public

If you have any queries about this meeting, please contact the democratic support team:

**Contact** Tessa Johnson  
**Tel/Email** Tel: 01902 554003 [tessa.johnson@wolverhampton.gov.uk](mailto:tessa.johnson@wolverhampton.gov.uk)  
**Address** Democratic Support, Civic Centre, 2<sup>nd</sup> floor, St Peter's Square,  
Wolverhampton WV1 1RL

Copies of other agendas and reports are available from:

**Website** [www.wolverhampton.moderngov.co.uk](http://www.wolverhampton.moderngov.co.uk)  
**Email** [democratic.support@wolverhampton.gov.uk](mailto:democratic.support@wolverhampton.gov.uk)  
**Tel** 01902 555043

Please take note of the protocol for filming and recording of, and use of social media in, meetings, copies of which are displayed in the meeting room.

Some items are discussed in private because of their confidential or commercial nature. These reports are not available to the public.

# Agenda

## Part 1 – items open to the press and public

- | <i>Item No.</i> | <i>Title</i>  |
|-----------------|---|
| 1               | <b>Apologies</b>  |
| 2               | <b>Declarations of Interest</b>   |
| 3               | <b>Minutes of previous meeting (17 July 2014) (Pages 1 - 4)</b>   |
| 4               | <b>Matters arising</b>  |
| 5               | <b>The Royal Wolverhampton NHS Trust - Patient Experience Friends and Family Test ,the work of The Patient Advice and Liaison Service (PALS) and Complaints (Pages 5 - 36)</b><br>[To review and comment upon the feedback received by the Royal Wolverhampton NHS Trust.]  |
| 6               | <b>NHS Capital Programme Projects - GP premises in Wolverhampton (Pages 37 - 42)</b><br>[To consider the report detailing the NHS Capital Programme Projects and offer comments.]   |
| 7               | <b>Provision of planned care services by The Royal Wolverhampton NHS Trust at Cannock Chase Hospital - public consultation interim report (Pages 43 - 58)</b><br>[To note the progress of the public consultation and the communication and engagement plan underpinning the consultation, and provide comments.] |